

At first these two images seem remarkably similar. Both appear to be representations of knowledge networks made of points and lines. But one was first published in 1669 by Athanasius Kircher as a demonstration of the system of the medieval mystic Ramon Llull's "great art of knowing." The other was created more than three hundred years later. Generative, diagrammatic, dynamic, Kircher's image produces the knowledge it draws. By contrast, the recent image of Web traffic only displays information. It is representation of knowledge, not a knowledge generator, whose graphic display conceals the decisions and processes on which it was based. Kircher's image was generative and dynamic by contrast to the fixed representational image it resembles.

Athanasius Kircher, Ars Magna Sciendi (1669).
 Barrett Lyon, Web Traffic Visualization.

Learning to read these and other visual forms of knowledge production is essential in our contemporary lives. Images are produced and consumed in our current culture in quantities that would have been unthinkable in any previous period in human history.<sup>1</sup> Graphics of all kinds have become the predominant mode of constructing and presenting information and experience. *Graphesis* is the study of the visual production of knowledge, a topic that has compelling urgency in our current environment. (Figures 3 – 4)

This book offers a brief guide to critical languages of graphical knowledge from diverse fields, and describes ways graphical formats embody semantic value in their organization and structures. I make use of historically grounded insights to create an understanding of interface and visualization, but this is not a "history of" visualization, visual knowledge,





(3) Many Mona Lisas: screen grab of search results for images of Mona Lisa.(4) Visual Complexity: screen grab of the home page of a site hosting information visualizations.

or the technologies and theories of interface any more than it is a systematic study of new media/data art. Rather than a chronologically organized study of the unfolding of graphic traditions, it is an outline of principles and precepts that structure visual forms of knowledge production and representation in graphic formats. This emphasis justifies the use of examples from vastly different time periods, images linked by their structuring principles rather than their shared place in time or culture. The grids of early cuneiform tablet accounting systems undergird the tables in spread sheets and railroad schedules—even if their historical appearance is separated by several millennia—because they organize content according to the same graphical means.

The screens on our hand-held and mobile devices, in public displays,



(5) An interface so real you ...

and connected to networked flows, not only flood us with images, they structure our relation to knowledge *visually*.<sup>2</sup> (Figure 5)

This ubiquity of graphical formats calls for a new critical understanding of the ways we read and process visual information. Learning to read the meaning-producing argument structures of graphical forms is a challenge, since the traditions of art history focus on iconography among other elements, those of traditional graphic design on layout, legibility, and style, and those of diagram and graph theory on principles of logic. We need to develop a domain of expertise focused on visual epistemology, knowledge production in graphical form in fields that have rarely relied on visual communication.

The majority of information graphics, for instance, are shaped by the



(6) Virtual globes prismmap uses the illusion of three-dimensional volume with mixed results.

disciplines from which they have sprung: statistics, empirical sciences, and business. Can these graphic languages serve humanistic fields where interpretation, ambiguity, inference, and qualitative judgment take priority over quantitative statements and presentations of "facts"?

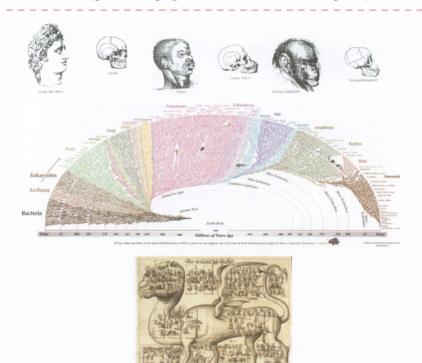
To begin, a brief gloss on a number of terms crucial to our discussion will establish a common vocabulary: **information graphics**, **graphical user interface**, **visual epistemology**, and the phrase **"languages of form"** or its variants, "visual language," "graphic language," and so on.

**Information graphics** are visualizations based on abstractions of statistical data. *All information visualizations are metrics expressed as graphics*. Visualizations are always interpretations—data does not have an inherent visual form that merely gives rise to a graphic expression. (Figure 6)



(7) Lisa Synder, The World's Columbian Exposition of 1893. Screen grab of visual simulation model of the Exposition showing source materials embedded in the project. **Graphical user interface** is the dominant feature of screens in all shapes and sizes. *No single innovation has transformed communication as radically in the last half century as the GUI*. In a very real, practical sense we carry on most of our personal and professional business through interfaces. Knowing how interface structures our relation to knowledge and behavior is essential. (Figure 7)

**Visual epistemology** refers to ways of knowing that are presented and processed visually, though in this book I only pay attention to representations, not to cognition. Visual expressions of knowledge are integral to many disciplines in the natural sciences, but language-oriented humanities traditions have only barely engaged with visual forms of knowledge. Creating new forms of argument in graphical forms will be a challenge. (Figures 8 – 9)

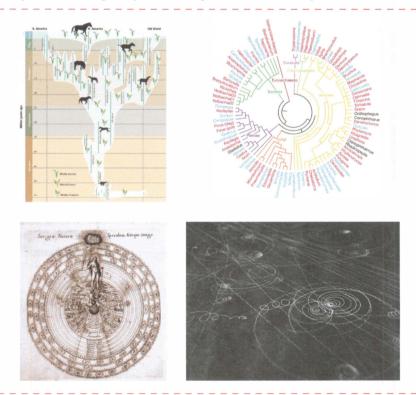


(8) Josiah Clark Nott and George Robert Gliddon, *Indigenous races of the earth* (1857).
(9) Leonard Eisenberg, visualization of evolution: *Great Tree of Life* (2008).
(10) Johannes Buno, *Universae historiae cum sacrae tum profanae idea* (1672): a fanciful depiction of historical eras with section showing the fourth millennium before the birth of Christ.

The phrase **"language of form"** suggests a systematic approach to graphic expression as a *means* as well as an *object* of study. The long history of codifying knowledge in visual forms contains a rich inventory of examples on which to construct a fundamental understanding of graphics as systematic expressions of knowledge. (Figure 10)

With these concepts in play, our task is three-fold. First, to study information graphics and begin to understand how they operate; to de-naturalize the increasingly familiar interface that has become so habitual in daily use; and finally, to consider how to serve a humanistic agenda by thinking about ways to visualize interpretation. (Figures 11 – 12 – 13 – 14)

The task of making knowledge visible does not depend on an assumption that images represent things in the world. Graphics make and

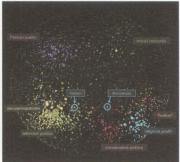


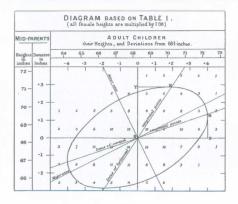
(11) Bruce MacFadden, "Patterns of Phylogeny and Rates of Evolution in Fossil Horses: Hipparions from the Miocene and Pliocene of North America," *Paleobiology* 11.3 (Summer 1985): 245-57.
(12) Algorithmically generated tree of phylogeny in radial form.
(13) Robert Fludd, *Utriusque Cosmi, Maioris scilicet et Minoris, metaphysica, physica, atque technica Historia* (1617).
(14) Cloud chamber with tracks of particles.

construct knowledge in a direct and primary way. *Most information visualizations are acts of interpretation masquerading as presentation*. In other words, they are images that act as if they are just showing us *what is*, but in actuality, they are *arguments made in graphical form*. (Figures 15 – 16)

But paradoxically, the primary effect of visual forms of knowledge production in any medium—the codex book, digital interface, information visualizations, virtual renderings, or screen displays—is to mask the very fact of their visuality, to render invisible the very means through which they function as argument. The purpose of this book is to call these visual forms of knowledge production to our attention and provide a descriptive critical language for their analysis. The particular emphasis is on *humanistic* forms of knowledge production and critical study of visuality

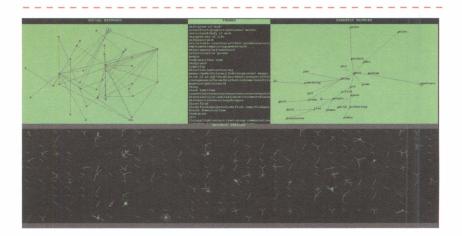






(15) Facebook activity visualization.

(16) Francis Galton, axes to communicate statistical variables in height of mother and daughter plants (1875); from Karl Pearson, *The Life, Letters, and Labours* of Francis Galton (Cambridge: University Press, 1914-1930). from a humanistic perspective. The design solutions used in many projects—buying books online or checking for directions in a digital map are quite adequate for the purpose they serve. But visual forms of knowledge production have always suffered from suspicion by contrast to the unambiguous capacities of numerical and textual representation. Now is the moment to lift that ban of suspicion and engage the full potential of visuality to produce and encode knowledge as interpretation. (Figure 17)



For Jane Drucker, the best and most dedicated reader of my work

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metaLABprojects

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# Interface and Interpretation

We tend to think of graphical interface as the screen display, a portal into the online world with menu bars, buttons, and icons to manipulate. As a result, we ignore its graphicality, its constructedness, the very features that support its operations and make it work. We look at interface as a thing, a representation of computational processes that make it convenient for us to interact with what is "really" happening. But the interface is a mediating structure that supports behaviors and tasks. It is a space between human users

and procedures that happen according to complicated protocols. But it also disciplines, constrains, and determines what can be done in any digital environment.

Because engineering sensibilities have so dominated human-computer interaction, few attempts at humanistic approaches to design have come into play. Not only are there sparse precedents for humanistic interface, but the very principles on which its design might proceed are not clearly outlined. The one place we can look for substantive precedents is the long history of writing in humanistic traditions. Describing a codex book as an interface is glib if taken too literally. But just as the graphical user interface should not be thought of as a thing-reified, fixed, and stable-but as a mediating apparatus, so the graphical features of the book should be understood as a spatially distributed set of graphical codes that provide instructions for reading, navigation, access, and use. Creating a continuum between electronic and print formats and their features provides another useful synthesis of historical materials and future project design. A brief look at the history of interface design, interface theory, challenges for humanistic approaches to design, and the lessons to be taken from bibliographical study will put a foundation in place. On this basis we may move back and forth between a notion of mise en page as design of composition, format features, graphical elements in electronic and print media, and a notion of mise en scene or mise en système—an environment for action.

### History of interface

We can gesture toward all sorts of historical examples: switches and punch-cards, keyboards and all the many handles, knobs, and inputs by which we interact with objects in the world, or remediate communication into code. But in actuality, interface is a concept to which we have only paid attention for about fifty years. The term comes into play early in the process of computational design. The pioneering work of flight simulators, of head gear and foot pedals, and other apparatuses that would discipline the body to conform to a regime of screen-based and device-driven affordances made the discussion of relationships of human to machine into a field known as HCI.<sup>205</sup> These cockpit simulators involved the notion of distributed cognition, the realization that many aspects of embodied sensory and motor activity contribute to experience and knowledge.<sup>206</sup> Morton Helig's 1962 *Sensorama* bicycle and Myron Krueger's 1960s experiments with light-and-media ("Glowflow" and "Metaplay" experiments, and his essay "Video Place and Responsive Environment")



both emphasized the role of the body as an interface in ways that virtual reality pioneer Jaron Lanier picked up on in his designs meant to trick the entire sensorium into an illusion.<sup>207</sup>

In the late 1960s, when the only computer interface available was the text-based command line, Douglas Engel-

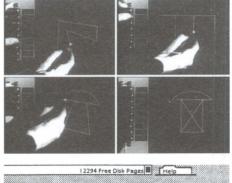
bart designed a prototype mouse about the same time as his contemporary, Ivan Sutherland, was creating Sketchpad, the first attempt at a real-time drawing program.<sup>208</sup> In 1970, Sutherland created a crude head-mounted display as one of several experiments with virtual reality devices. These pioneers realized that no matter how powerful computers were, they would not get used unless human beings could have a more direct connection with them than through the tedious

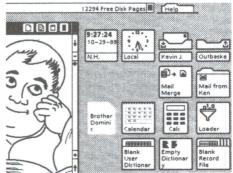
Microsoft Flight Simulator interface (2004). communication of punch cards and switch settings. Engelbart and Sutherland were both engineers, tinkerers, whose approach to design combined imaginative innovation and the values of efficiency. The field of HCI gravitated toward engineers, not artists, and quickly became task-oriented, focused on feedback loops that minimized frustration and maximized satisfaction with mouse clicks and joy sticks and rewarding bells and whistles. In the 1970s, researchers at Xerox Parc, including Alan Kay, created a set of graphical icons grounded in the work of constructivist-oriented psychologists Jean Piaget and Jerome Bruner, who understood the constitutive and generative aspects of interface, not just the mechanistic features.<sup>209</sup> Visual conventions quickly established the language of interface iconography, first as a vocabulary of

recognizable pictures of things, then as cues for their behavior and use.

Professional interface designers chunk tasks and behaviors into carefully defined segments and "decision trees" to abstract their use from any hint of ambiguity. They analyze "user needs" into "functional requirements" in which concepts of "prototype," "user feedback," and "design" are locked into iterative cycles of "task specification" and "deliverables."210 This language does not come from a theory of interface, but from Ivan Sutherland, Sketchpad (1963).

Star interface with desktop icons later copied and made ubiquitous.





a platform of principles in the software industry. Deliberately mechanistic, it promotes the idea of a "user" instead of that of a humanistic "subject." Ben Shneiderman, whose justly renowned lab at the University of Maryland has been responsible for many trend-setting innovations, created "Eight Golden Rules" for interface design.<sup>211</sup> These were based on experiments testing short-term memory, capacity to follow cues from one screen to another, and so on. Common sense rules like "permit easy reversal of actions," have come to guide interface design as a result. Shneiderman's "user" is mainly a consumer, one who needs to be satisfied and kept engaged. His approach is grounded in the engineering, problem-solving pragmatism characteristic of the HCI community.

From these innovative beginnings came a robust industry that brought mass-market devices into production that were dominated by either Windows or Desktop metaphors.<sup>212</sup> The world divided into those who wanted to look *through* and those who wanted to look *at* their displays. More sophisticated object-oriented programming allowed icons to mimic behaviors of things they resembled so that a file folder could actually "open" on screen. The virtual performance was analogous to the physical one.

In addition to making use of different metaphors, interface design has followed several dominant models or ways of organizing communication with a user. An interface can express content, by presenting the intellectual structure of the site, repository, edition, or project for which it serves as portal (images, maps, texts, etc.). Or it can provide a set of instructions for actions and behaviors in the site by offering labels for tasks (search, browse, enter, view, login, contact us, etc.). Jesse James Garrett condensed the contrast between these two into a much cited graphic.<sup>213</sup> Garrett summarizes this fundamental duality between the web as an information space and as a task-supporting environment. His observation that the difference between these conceptions leads to confusion in design has implications for interface design in the basic tension between a rational organization of content and the need to balance this with an intuitive way of using that content. Interface is the space between these two—it is neither the transparent and self-evident map of content elements and their relations, nor is it simply a way to organize tasks. The two are as intimately related as the reading of a text in a book is governed by its graphical organization and the specific individual reading experience produced as a "performance" of that environment. [See Window 7, interface design]

A full theory of interface goes beyond the design of information structures and tasks into the realization that these are only the armature—not the essence—of that space of provocation in which the performative event takes place. And yet, we know that the structure of an interface is information, not merely a means of access to it. The search and the query modes are what I see. Sliders, for instance, with their implication of a smooth continuum, impose a model of what information is through their expression of how to manipulate a value, while a dialogue box that asks for a keyboarded number imposes an equally rigid model of discrete values. When we are looking for dates for travel, it will make an enormous difference whether we are able to state our request in discrete or continuous terms. Interface designers are fully versed in the strategic variables according to which information needs to be structured to be manipulated effectively.

Interface design has to take cultural differences into account. Pioneering work by Aaron Marcus and Associates studied web pages and their relation to various cultural factors.<sup>214</sup> Building on work by sociologist Geert Hofstede, they looked at the ways cultural value systems are expressed in The concept of "high power distance" defined by Aaron Marcus and Geert Hofstede, *Cultural Dimen*sions and Global Web Design (2001).

"Low power distance" defined by Marcus and Hofstede in *Cultural Dimensions and Global Web Design* (2001). web design. Hofstede's categories, whatever quibbles they provoke, provided a way to look at design features across cultural categories such as different degrees of tolerance for ambiguity and uncertainty, greater value placed on individualism or a preference for collectivism, or different degrees of dissatisfaction with inequalities in power relations. Marcus and his associates showed that these features find expression in the graphic organization of information. Interactions with interface would, presumably, exhibit some similar features, though Marcus's group did not look at movement through the information structures or at the web architecture to see if that held true. If we look at web-based design, however, the navigation paths, search and query results, browse features—in brief, every aspect of the web content management and display—embody values, even if these are



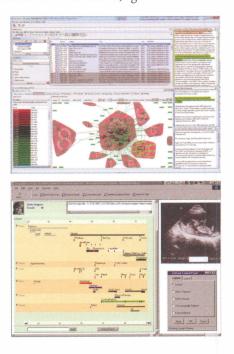
largely ignored or treated as transparent or invisible.

For the HCI community, the notion of a continuum of experience, within and structured by engagement with the interface, is never broken by engagement with representational content. So long as we think of interface as an environment for doing things, performing tasks, work, structuring behaviors, we remain linked to an idea that "reading" the digital environment is restricted to an analysis of its capacity to support the doing of tasks. This suggests that interface work is happening on what we would call a plane of discourse, or the level of the telling, rather than the told. The notion of HCI is that the single "frame" is that of the user experience. Thus a mantra like Shneiderman's "Overview first, zoom and filter, details on demand" assumes that one is working in a very restricted, highly structured, bounded, and discrete environment.<sup>215</sup> For interactive database design, his approach makes sense, since there the interface is a way of displaying search results that come from the combination of variables or filters. Dynamic information visualization flattens the planes of reference, discourse, and processing so that they appear to be a single self-evident surface. The naivete of that approach is easily critiqued: it is semiotic child's play to take a graphical interface with sliders, windows, dials, and variables and demonstrate that it is an expression of motivations, agen-

das, and deliberately concealed factors, no matter how earnestly or usefully it may serve a specific purpose. This is true whether we turn our critical attention on Travelocity, Yahoo, Flickr, or Lifelines2 and its display of "temporal categorical patterns across multiple records."

The human factors and HCI communities work to design effective environments, ones in which satisfactions are balanced with frustrations, and efficiency can be maximized. Their focus is on the literal structure of the design, the placement of buttons, amount Action Science Explorer, complex data integration interface.

Lifelines interface, timeline created from experiential data.



of time it takes to perform a task, how we move through screens, and so on. In "The Theory Behind Visual Interface Design," Mauro Manelli lays out a comprehensive mechanistic approach to the stages of action involved from "forming an intention" and "specifying an action" to "evaluating the outcome."216 Manelli's approach reflects on the design process in relation to a concept of "user experience" that approaches to map structure and effect directly. This is akin to doing close readings of a text's formal features as if it locked that text into the reading. We need to theorize interface and its relation to reading as an environment in which varied behaviors of embodied and situated persons will be enabled differently according to its many affordances. This shifts us away from the HCI world, and the interface, into fields closer to graphic design and media theory, an important move in reading and designing interface.

Considerable distance separates the interface design community and that concerned with critical theory. Interface theory has to close that gap.

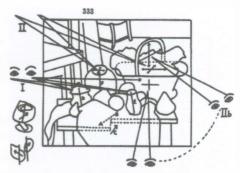
### **Interface theory**

From a humanist perspective, our understanding of digital interface should build on critical study of the subject in literary, media, and visual studies. We need a theory of the ways interface produces subjects of enunciation, not users as consumers. The HCI "user" combines two ideological illusions in a single paradoxical identity: the predictability of a mechanized automaton and the myth of autonomous agency. Humanistic approaches to interface need to recuperate the theoretical formulation of subjectivity as a part of the enunciative apparatus, of positions spoken, articulated, created by the structuring and desiring machines of representations. The legacy of a half century or more of theoretical discourse is available for this work, ready to be brought back into play. Who is the subject of an interface? How are we produced as subjects of the discourses on the screen? And in our embodied and culturally situated relations to screens and displays? These are fundamental questions that precede the analysis of content models or knowledge design, questions addressed to the very situation in which such models are located and used as instruments, consciously or not, of institutionalized relations of power. This is familiar language, the recognizable critical discussion of ideological formations as they work through individual subjects through the codes and features of mediated representations—language, image, ritual, spatial relations, and other cultural systems.

In 1989, Norman Long, a sociologist, described interface as "a critical point of interaction between life worlds."217 Twenty years ago, Brenda Laurel defined interface as a surface where the necessary contact between interactors and tasks allowed functions to be performed.<sup>218</sup> She noted that these were sites of power and control, infusing her theoretical insight with a critical edge lacking from the engineering sensibility of most of the HCI community. Interface is a dynamic space in a psychoanalytic sense, not just a psychological one. Like any other component of computational systems, it is an artifact of complex processes and protocols, a zone in which our behaviors and actions take place, but it is also a symbolic space in which we constitute ourselves through the experience of its particular structures and features. Interface is what we read and how we read combined through engagement, it is a provocation to cognitive experience, but it is also an enunciative apparatus.

"Task optimization" is a watchword in the interface

community, largely as a result of Jakob Nielson's work on web usability in which interface mediates between information structures and user needs.<sup>219</sup> But the "enunciated subjects" of interface mentioned above have had little critical play by contrast, and the humanistic agenda can go a step further. A humanistic subject leaves a trace on the emerging, mutating environment of an interface. The crucial definition of human subjectivity is that it can register a trace of





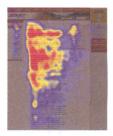
Erle Loran, diagram showing point of view systems structured into a Cezanne painting, Cezanne's Composition (1943).

Lisa Snyder, Perspective rendering of virtual reconstruction of Columbian Exposition of 1893. itself in a representational system, and that self-recognition and self-constitution depend on that trace, that capacity to make and register difference. The encounter between a subject and an interface need not be understood mechanistically. We can think beyond representational models to understand interface as an ecology, a border zone between cultural systems and human subjects.

Rather than being user-centered, a humanistic design approach is subject-oriented. Such an approach would not just include accommodation to whim, preference, habits of thought, customs of taste, and differences of reading. After all, even the most empirical clinical studies show that we don't read mechanistically. Eye tracking experiments support the "production" of an interface and its "producing" effect on

a reader/viewer as surely as any theoretical deconstruction of reading as information transfer.<sup>220</sup> An interface launches a probabilistic missive in the direction of a user/reader, but the reading is always an act of self-production and of textual deformation. But subject-oriented interface includes recognition that a point of view system is in place, that a subject enunciates, produces, a constitutive perspective in which she is situated, made, and from which she perceives. Point of view structures the world and positions us in its representations. All images have a point of view. They are all drawn from some place in relation to what is shown. Perspectival systems position a stationary viewer whose cone of vision is transected by a plane.<sup>221</sup> Orthographic systems assume a viewer positioned at equal distances from each bit of the observed object, an unrealizable fiction, but a useful one. The screen space—and subdivided spaces within it—each assume a relation to the viewing subject whose gaze is expected to produce an experience of the world within its frames.

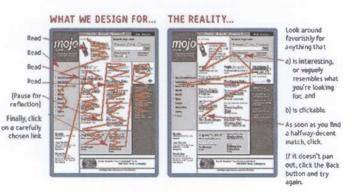
So prevalent have notions of interface become that cognitive scientist Donald Hoffman has taken them as the founding image of his "Interface Theory of Perception."<sup>222</sup> He argues against representational models of perception, stating that animals do not represent the world to themselves in a truthful or veridical way, but through what he terms "icon models." Our relation to our environment is adaptive, mediating through the abstraction of an interface that supports "sufficing" behaviors. The icon models organize our behaviors rather than representing the world. A good example is the model of "real time" that we project onto computer interfaces and their refresh rate. Nothing about that metric is "real," except that it describes the limit of our perception of temporal units, the point at which we cannot perceive delay. But because the metaphors of screen environments are so





Nielsen Norman Group, eye tracking results, "F-Shaped Pattern for Reading Web Content" (2006). familiar, we do not see them as models, but simply cues for actions. Similarly, we take little notice of the way screen spaces already address us, speak us by organizing the discourse of their display according to expectations of who is using a particular interface. As surely as point of view systems in visual works embody the subject whose position organizes the work around their gaze, so interfaces are constitutive environments that model experience through experience. And as in any enunciative system, our subjectivity is as much an effect of what we cannot say, what cannot be done, the constraints on behavior and imagination, as of what we do and can perform directly. The old spectre of "disciplinary regimes" that order relations of power rises immediately into view in taking the measure of interface design.<sup>223</sup>

Gestalt principles can certainly be used to read a graphical user interface.<sup>224</sup> But we should also make use of the terms of theatricality and identification laid out by media theorists in their analyses of the ways viewers are absorbed into the flow of digital and online environments.<sup>225</sup> For decades, these theoretical formulations have taken into account the structures of the gaze, the identification with the situation of viewing, the production of subject positions in relation to the act of engagement with media as well as the con-



Steve Krug, from *Don't Make Me Think* (2005).

tent of representation. Fundamental questions arise about who speaks and who is spoken. The place from which a discourse is produced is often erased. In whose interest is it to efface the origin of a discourse so that it naturalizes the production of information on the screen? The display simply appears to be "there" and we "simply" seem to absorb it. We pick and choose from a menu whose design we do not question because it seems neutral. These positions begin to chip away at the premises on which actor-network theory works, since it assumes the discrete autonomy of the actor/agent distinct from the network. That very concept is mechanistic, and at odds with the integrative co-dependencies that are essential to a critical humanistic understanding of interface. Instead of a boundary, or "between" space, an interface becomes a codependent in-betweenness in which speaker and spoken are created. The idea of a performative interface follows immediately from this, and serves well to expand a humanistic approach.

The standard theory of interface, based on the "user experience," is reductively mechanistic. Its goal is to design an environment to maximize efficient accomplishment of tasks —whether these are instrumental, analytic, or research oriented—by individuals who are imagined as autonomous agents whose behaviors can be constrained in a mechanical feedback loop. Challenges to that conception arise from within the information studies community—where interface is embedded in the motivations of an embodied user engaged in some activity that may or may not be goal oriented, highly structured, and/or driven by an outcome—but might equally be the diversionary experience of wandering, browsing, meandering, or prolonging engagement for the purpose of pleasure or an even lower level notion like keeping boredom at bay or idle distraction and time squandering. This aesthetic paradigm has had its advocates such as aesthetic theorist Roy Ascott, artists like those who comprise jodi.org, or new media artists like Casey Reas, Scott Sona Snibbe, or the host of others whose work populates analog and digital gallery and exhibit spaces.<sup>226</sup> In their work, aesthetic dimensions and imaginative vision make interface a space of being and dwelling, not a realm of control panels and instruments only existing to be put at the service of something else. The jodi projects were often disruptive, disorienting, frustrating in their defeat of expectations—and thus their undoing of conventions of user and task. Snibbe's work engages users through interaction and remediation, taking data into graphic form so it can be manipulated, played with, and thus take the viewer by surprise.

I bring up these contrasting communities because they challenge the illusion of interface as a *thing*, immediately making it clear that a theory of interface cannot be constructed around expectations of performance, tasks, or behaviors.

### **Reading interface**

Web environments are more mutable and modular than films, and the analogy between old media and new breaks down when we realize that all segments of film, no matter how radically they are spliced and combined, are segments of the same order of thing.<sup>227</sup> They may, and do, require significant jumps in cognitive framing, but they are part of the same modality: film texts/sequences. All film segments and video segments unfold according to the same set of temporal principles: continuous and forward moving in a unidirectional manner. But the temporalities of web environments are varied. They don't conform to a single mode. The refresh rate of headlines, stories, videos, ads, banners, pop-ups, stories, other reports, links, and user contributed information are all different. But also, the ways our bodies engage with these are distinct at the level of manipulation and cognitive processing of the experience.

If I watch an embedded video, track events on a map that zooms, scales, and shifts between a schematic map to a street view with its photographic codes while I am reading through a text, following links, opening a series of windows, and so on, then what is it that constitutes the interface? And what organizes the relational experience? Unlike the controlled experience of viewing a film, reading a graphic novel, or even performing the discontinuous reading of a book or newspaper, this experience has no a priori unifying ground on which the fragments relate. The exterior frame of a graphic novel, the defining frame that delimits its boundaries, has more porousness and more fragility in a web environment. We note the limits of a site or repository, which may have the isolation and autonomy of a silo. But in most web environments, we are reading across a multiplicity of worlds, phe-















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Web page frame conventions.

TheAtlantic.com frame structure.

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nomena, representations, arguments, presentations, and media modalities. The way we make connections across these disparities is different than when we work in a single delimited frame. The points of connection are perhaps best described in terms of mathematical figures and architectural spaces: as nodes, edges, tangents, trajectories, hinges, bends, pipelines, portals. These are not the language of old media transferred to new, not a language that derives from theories of montage or cuts, editing or pastiche, allegory or appropriation. Instead, these are structuring principles that refer to the constitutive nature of interface experiences of reading.

Reading was always a performance of a text or work, always an active remaking through an instantiation. But reading rarely had to grapple with the distinctions between immersion and omniscience—as when we are experiencing the first person view of a video juxtaposed with manipulation of a scalable map, with watching the social network reconfigure itself around a node of discourse even as the node is changing. Digital environments increasingly depend upon a whole series of contingent texts, transient documents, that are created on the fly by search and query, filtered browsing, or other results-based displays that last only a few moments on the screen in the stepping-stone sequence of user clicks that move from one ephemeral configuration to the next. In addition, the scale issues of reading across large corpora have produced numerous data mining approaches for distant reading, a term made popular by Franco Moretti. Like Lev Manovich's cultural analytics, the approach depends on analysis of information in the digital files to present patterns of theme, sentiment, or other values at a scale impossible for human readers. Such projects often contain more hours of audio, visual, textual, or video files than could be looked at by a single individual across the span of a lifetime. Reading is

thus augmented by computational capacities, though the questions of meaning and value, and of the specific identity of those digitally produced surrogates and syntheses, pose new questions about the nature of reading and role of interface as provocation.

The dynamic nature of the interface environment reconfigures our relation to the act of reading, ratcheting up the insistence on a constructivist approach that understands perception as a constitutive act. Countering traditional notions of perception as a species' ability to "address the true properties of the world, classify its structure, and evolve our senses to this end," Hoffman suggests that perception is a "species-specific user interface that guides behavior." Like the Chilean biologists Francesco Varela and Humberto Maturana, he demonstrates that no experience exists a priori, the world and its reading come into being in a codependent relation of affordances.<sup>228</sup> The new affordances of web-based reading are not distinct from this, they are not another order of thing, a representation already made and structured, but a set of possibilities we encounter and from which we constitute the tissue of experience. The constitutive act, however, in this new environment puts our bodies-eyes, ears, hands, heads-and our sensory apparatus into relation with rapidly changing modes. The integration of these into a comprehensible experience seems to have emerged intuitively, since the frames within frames of the web interface provide sufficient cues to signal the necessary shifts of reading modes.

Erving Goffman's frame analysis is particularly relevant to the processing of a web environment where we are constantly confronted with the need to figure out what domain or type of information is being offered and what tasks, behaviors, or possibilities it offers.<sup>229</sup> To reiterate, on its own a typology of graphical elements does not account for the ways in which format features provoke meaning production in a reader or viewer. The cognitive processing that occurs in the relation between such cues and a viewer is not mechanistic. predictable, or linear, but probablistic. Graphical features organize a field of visual information, but the activity of reading follows other tendencies. These depend on embodied and situated knowledge, cultural conditions and training, the whole gamut of individually inflected and socially conditioned skills and attitudes. Frame analysis is a schematic outline that formalizes certain basic principles of ways we process information into cognitive value or go from stimulus to cognition. Filling in the details of ideological and hegemonic cues, or reading specific artifacts as a production of an encounter-the production of text (reading) and production of a subject of the text (reader)—is a process that depends on specific cases. But the generalized scheme of frame analysis puts in place a crucial piece of our model of interface: the recognition that any piece of perceived information has to be processed through a set of analytic frames that are grounded in cognitive experience in advance of being read as meaningful. We have to know where we are in the perceptual-cognitive loops—what scale the information is and what domain it belongs to, for instance-before we can make any sense of it at all.

In a networked environment, such as an iPhone for instance, the literal frames of buttons and icons form one set of organizing features. They chunk, isolate, segment, distinguish one activity or application from another, establishing the very basis of expectation for a user. Engagement follows, and then returns to the interface in an ongoing process of codependent involvement. But "frames" are not the same as these conspicuous graphical instances. Once we move away from the initial menu of options and into specific applications or digital environments, a user is plunged into the complex world of interlocking frames—commerce, entertainment, information, work, communication—whose distinction within the screen space and interface depend on other conventions. For scholarly work, the ultimate focus of my inquiry, the relation among frames is integral to the relations of what are traditionally considered text and paratext. In a digital environment, those relations are loosened from their condition of fixity and can be reorganized and rearranged according to shifting hierarchies of authority and priority. A footnote to one text becomes the link to a text which becomes the primary text in the next window or frame, and so forth.

The basic tenets of frame analysis depend on a vocabulary for describing relations (rather than entities). Frames by definition depend on their place within a cognitive process of decision making that is sorting information along semantic and syntactic axes, reading the metaphoric value of images and icon as well as their connection to larger wholes of which they are a part. In traditional frame theory certain behaviors are attributed to relations between frames. A frame can extend, intensify, connect, embed, juxtapose, or otherwise modify another frame and perception. The terminology is spatial and dynamic. It describes cognitive processes, not simple actions of an autonomous user, but codependent relations of user and system. In invoking frame analysis as part of the diagrammatic model of interpretation, we have moved from a traditional discussion of graphical formats as elements of a mise en page to a sense that we are involved with a mise en scene or système. This puts us on the threshold of interface and a theory of constructivist processes that constitute the interface as a site of such cognitive relations. Interface is not a thing, but a zone of affordances organized to support and provoke activities and behaviors probabilistically, rather than mechanically. Only by taking into full account the constructivist process of codependence that is implicit in frame analysis have we been able to move from a simple description of graphic features—as if they automatically produce certain effects—to a realization that the graphical organization only provides the provocations to cognition. They constrain and order the possibilities of meaning producing conditions, but do not produce any effect automatically. In fact, the very term "user" needs to be jettisoned-since it implies an autonomy and agency independent of the circumstances of cognition-in favor of the "subject" familiar from critical theory. Interface theory has to proceed from the recognition that it is an extension of the theory of the subject, and that therefore the engineering approach to interface that is so central to HCI practitioners will need some modification.

### Humanistic interface

Before we launch into speculation, however, and offer a vision for reconfiguring arguments into constellationary form using the techniques of semantic web, topic maps, network diagrams, and other computational means of visualization and spatializing relations among units of thought, we should pause to examine a few striking instances of interface design that incorporate humanistic principles in their organization. One way this is accomplished is for an interface to express a content model that comes from critical study, editing, bibliography, or other traditions rooted in the appreciation and engagement with cultural materials. The Van Gogh Correspondence project is exemplary in this regard, offering a view into the repository that is structured by categories that emerge from the material.<sup>230</sup> Correspondents have senders and receivers, they have places from which they originate and to which they are sent. Van Gogh's letters contain images, sketches, which are often related to paintings or other works, larger projects, and their development. The site features the facsimiles of the letters and their transcriptions in versions that respect their lineation as well as translate them into multiple languages for broader access and use. The fundamental considerations structuring the interface arose from the belief that these aesthetic materials would be studied, used, and analyzed, not consumed. The Austrian Academy's Die Fackel archive, a completely transcribed, marked-up, analysis of the work of the cultural critic Karl Kraus allows for faceted search and browsing of the entire run of the journal from 1899 to 1936.<sup>231</sup> The design of the interface, created by Anne Burdick, uses subtle choices in color palette, typography, and graphical features to push the substantive content of facsimi-

les, search results, and transcription/analysis into the foreground. The complex navigation and orientation features that guide a reader and show where he or she is at any moment relative to the archive as a whole produce a structuring effect that is situated within recognizable frames. At every point we know where we are, how we arrived, and how to move around while making use of the analytic features built into the project. If the Van Gogh project expresses a model of humanistic content, the Die Fackel

Interface design for the Vincent Van Gogh Letters Project.

> Anne Burdick Design, *Die Fackel* web site design.



Graphesis: Visual Forms of Knowledge Production

Greg Crane, interface for the Perseus Digital Library.

Interface for the Encyclopedia of Chicago.

project creates a humanistic environment that supports question, analysis, and study.

Two other exemplary projects are Greg Crane's long-standing Perseus library of classical materials and the Chicago Encyclopedia.<sup>232</sup> These offer a very different user experience through their argument structure and knowledge design. They share certain features, in particular, a rich information infrastructure that cross-references terms, concepts, keywords, sources, citations, and indices. Each is designed to allow multiple kinds of use and pathways, views into the data and content, through analytic process as well as reading experiences. Neither has a single voice or narrative that organizes the whole into a linear presentation, though either may be used to read documents and interpretative materials in a linear way.



Each optimizes, sometimes minimally, the use of graphical organization for navigation and orientation. The distinctive features that ground these interfaces and sites in a humanistic inquiry is the combination of content models derived from humanities content and the conviction that individual reading and study make the experience anew in each instance. The interface supports production of reading, rather than consumption of experience.

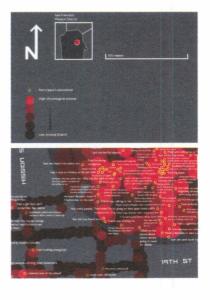
Taking humanistic principles one step further, the artists Jonathan Harris and Sep Kamvar's project, *We Feel Fine*, registers participants' engagement by harvesting indicators of emotional states from

publically available Twitter feeds, Facebook postings, and social media of all kinds.<sup>233</sup> The site is a pulse, an indicator, a living system in which collective emotional life is registered. The faceted search allows a viewer to select various criteria from demographic data banks and get a read on the state of mind of a defined segment of the population. Because the data is constantly refreshed and updated, the user can be part of the feedback loop that generates the next round of response. Obviously issues of scale play a part, and no individual user makes a statistically significant difference, but that the system is driven by the constant recalibration of expressions of emotional experience gives the project humanistic resonance. This dimension, of registering affective qualities of human experience, extends the mechanistic boundaries of computational processing into a dynamic relation with living beings whose continually differentiating experience is its lifeblood and core. As the force and shape of interpretation begins to register on the humanistic corpus that contributes to

the many streams of cultural material, incorporating these processes of assessment and reflection has the potential to produce new ways of gauging and engaging with the affective experience of being human.

## Lessons from bibliography

Not only is it interesting to think about the book as an interface, but we can build on those insights for understanding how interfaces actually work. As is the case of screen interfaces, we Christian Nold, biomapping, from *Emotional Cartography* (2009).



tend to see the features of a book page as things, rather than as cues for reading and use. The purpose of headers, footers, page numbers, margins, gutters, indentations, tables of contents, indices, and every other bit of text and paratext is to structure our reading. Solid blocks of undifferentiated text would be difficult to digest, even though this was the earlier condition from which the conventions of the codex as we know it have emerged.

All of the graphic features of the book have functions. They work as presentation (what's inscribed and present), representation (content of a text and/or image), navigation (wayfinding across the spaces of the book), orientation (sense of where one is in the whole), reference (into the sources and conversations on which a work is drawn), and social networking (the dialogues of commentary, footnotes, endnotes, and marginalia). Just like a web page, a book is a site of social exchange. Its apparent stability and fixity are an illusion. A book is a kind of snapshot across a stream of exchanges and debates, especially a scholarly book. The dynamic properties usually attributed to new media are already active and present within older forms.

But where, when, and how did this scholarly book apparatus emerge?

When the codex book form first appeared in the second and third centuries of the Common Era, the design of its page spaces drew on habits established with scrolls and tablets for the arrangement of text in lines and columns.<sup>234</sup> In these, as well as in manuscripts, we see many instances of graphical syntax that is semantically coded, such as basic reading order and direction. In the early centuries of the codex, its textual inscriptions lack almost all other scoring features. There were no spaces between words, no punctuation, no apparatus for searching or organizing a text, no call outs, no headers, no subheads, no tables of contents, no indices. Texts supported continuous reading, but not searching or discontinuous use.

Schematic organizations gradually emerged to distinguish what we would call content types, or different aspects of texts, sorted by their identities, as captions, chapter titles, notes, and the like took on distinct roles and graphical forms. In his struggle to establish the authority of biblical texts, the third century scholar Origen created structured graphic devices to organize his work.<sup>235</sup> A multi-columned table (*hexapla*) that resembled an editorial spreadsheet was used to compare variant texts. Other conventions, such Canon tables that make use of architectural motifs to create and reference structural divisions of space, served as mediating interfaces to

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Codex Sinaiticus (mid-fourth century), British Library.



match passages and references in Gospel texts. Similar tabular structures were then used to order other kinds of information, such as the contents of almanacs or chronicles. The very act of ruling a vellum or parchment sheet creates a grid structure whose reasoned syntax may be put at the service of various knowledge representations.<sup>236</sup> Books are structured spaces as surely as web pages with their wireframe organization.

According to the medievalist Malcolm Parkes, the scholarly book as we know it assumed its familiar form between the twelfth and fifteenth cen-

turies.<sup>237</sup> This was an era of cultural transformation with regard to knowledge and the technologies for its creation and dissemination. In the emerging intellectual centers of Spain, France, England, Italy, and Portugal, increasing professionalization, interest in secular knowledge and canon law, and changing conditions for urbanization gave rise to universities as self-regulating communities that were sanctioned either by civil or religious entities. The earlier, almost exclusive claim of monasteries to serve as the centers of knowledge production and preservation in the West began to dissolve after the twelfth century. The establishment of new mendicant orders, Dominicans, Franciscans, in the early thirteenth century created a need for new, different, scholarly resources. Itinerant preachers wanted a single, all-purpose book that could be carried and used extensively as a reference work-it was also all they could afford. Their needs in part restructured the format of the scholarly book.

Canon tables, Book of Kells (circa 800).

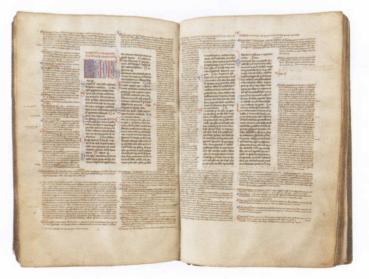
In "The Influence of Ordinatio and Compilatio on the

Development of the Book," Parkes writes: "The late medieval book differs more from its early medieval predecessors than it does from the printed books of our own day. The scholarly apparatus that we take for granted-analytical table of contents, text disposed into books, chapters, and paragraphs, and accompanied by footnotes and index-originated in the applications of notions of ordinatio and compilatio by writers, scribes, rubricators of the thirteenth, fourteenth, and fifteenth centuries."<sup>238</sup> In detailing the conditions under which these features come into being, Parkes traces changes in reading practice from a monastic *lectio* that was meditative and linear to a scholastic one that was active, non-linear, characterized by cross-referencing, synthesis, and argument. Thus the changes in "mise-en-page of texts were bound up with the developments in the methods of scholarship and changes in attitudes to study." Earlier codices used a format that had little textual apparatus surrounding it, because no perceived

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Hexapla for critical editing, *The New Schaff-Herzog Encyclopedia of Religious Knowledge* (1908-1914). need existed. Elaborate commentaries and glosses made use of graphical means for distinguishing different orders of text. These visual distinctions also support navigation through a bound book, with call outs, headers, and other features assisting the practice of discontinuous reading. In addition to helping locate specific chapters or verses, these new paratexts made it possible to sustain a scholarly system of reliable citation. The advantages of graphical organization became readily apparent and were copied extensively as well as expanded.

Once the conventional features of page layout are understood as elements developed to serve functions, their design goes beyond harmonious layout or pleasing proportions. The page structures conventionalized in medieval manuscripts are adopted into printed books and digital documents. They permit clear encoding of the relations of text to commentary, text to paratext, and apparatus to the whole space of the book. In digital formats, some of these features



Decretals of Pope Gregory IX with the Gloss of Bernard of Parma (second half of thirteenth century).

are imitated without understanding the purpose that they served, and without understanding that orientation and navigation are features of the codex that have vet to be worked out systematically in digital documents. So conventionalized are the elements of texts and their codified relations that we author with those structures in mind. A table of contents, added at the end of a project as if it were the summary and introduction to the whole, is both a fiction and a highly formula-driven piece of writing. The text has to be produced in conformance with expectations, composed under graphical constraint. Footnotes point outward to the discourse field of textual production, to the communities with which an author is in dialogue. These find their way into sidebars and hyperlinks, even as other conventions have quickly arisen in the organization of screen space that guide its allocation to different purposes according to positions. Just as a running header on a page or a page number on the outside edge is a device whose presence arises from use, so equivalents in digital environments have been created on the basis of functionality, not just as graphical features. The aside, the comment, the marginal note, the index, and chapter heads or subheads, are part of our process of composition (and certainly employed in the processes of editing). They guide our writing in advance of reading. Or have. Things are changing. New writing modes are shaped by social media, by email, blogs, Twitter, and wikis. In these changing conventions the surface of interface often conceals the back-end technical and conceptual processes by which they are produced. Collaborative modes of writing, as in wiki production, absorb individual authors into texts at the word, phrase, and fragment level. Attribution and citation do not mark themselves on the front pages as a brand and introduction, but have to be sought in bylines or citation indices. Navigation and display are increasingly intertwined as well, with analytic processing and data mining generating on-the-fly visualizations that can be used as points of entry to search, retrieve, or engage with the files represented onscreen. The rules are more complicated, less obvious, less accessible, at least for the present.

We rely on spatial specificity to organize written language (or multimedia texts, for that matter). As new functionalities begin to emerge in the modular and data driven organization of interconnected corpora, the features that have to be structured into designs for use are also changing. The tactile user interface supports scale changes, diving and drilling, expansion and compression, in ways that the material substrate of paper could only hint at.

The shift from manuscript page to layouts dependent on print technology reinforced tendencies toward squareness (quadrature) and invariant type size and style. These are not absolute requirements for printed pages, but production means-letterpress, linotype, phototype, and digital typesetting-were all designed to support these conventions. By contrast, for manuscript pages to contain lines of text that are evenly sized and spaced demands disciplined attention to the calligraphic tasks. The affordances of each medium are fundamentally different. The lower limits of micrographia are determined only by the ability of a scribe to manipulate the point of a pen, and insertion of one line after another into the space between two pre-existing lines of text is governed only by a principle of elasticity, not strict decorum. When we look at the elaborated commentaries that decorate the pages of manuscripts in the Middle Ages, when conventions of navigation, reading, and writing were being established as customs for use, we see the origins of our habits alongside the opportunities that had to be let go within the constraints of printed forms. Digital environments have imitated the

squareness of print, though in fact no feature in the technology determines this, just conventions of design and reading. Pad devices have integrated the scale-changing capacities of digital display, previously activated with zoom icons or percentage values, into the tactile interface. Conceptualizing conventions and roles for spatial relations among semantic elements in these modes goes far beyond the fantasies of hypertext that initially seemed to be the horizon of opportunity for the exploded or extended book.

A striking instance of con-

ventionalization appears in the rules governing the placement of interpretative texts in the published versions of commentary on the Torah, known as the Talmud.<sup>239</sup> The earliest printed editions were created in Venice in the 1480s.<sup>240</sup> The comprehensive commentaries of the late eleventh century scholar, Rabbi Solomon ben Isaac (referred to by an acronym based on his initials, Rashi), were placed in a regular position as the four lines in the uppermost right hand corner of the page.<sup>241</sup> This format was adopted by the sixteenth century printer Daniel Bomberg for his layout of the Babylonian Talmud. The design came into wide circulation in a format that continues in use to the present day.<sup>242</sup> The Talmud's graphical organization not only puts textual elements into a design structure that carries semantic value, it also encodes assumptions about the consensual system of knowledge production within a community. Reading practices are coded to



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appeal to and signal a self-acknowledged and self-identifying group. The page serves as a specific site of mediation, a record of exchange within a tradition whose participants know and perpetuate its codes. They do not just know how to read the book, they know they are identified by its format as its implied readers. Similar observations could be brought to bear on other complex



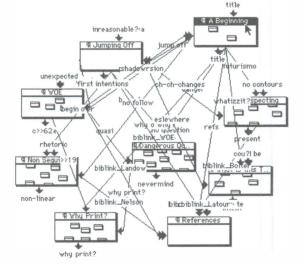
texts whose commentary and scholarly apparatus serve specialized fields of knowledge—law, religious doctrine, philosophy, and so on across varied disciplines of human inquiry where the space of the page holds the conversation in place, marking its dialogues and exchanges, debates and contentious struggles. Printed and manuscript pages are and were their own snapshot of a continuum of socially networked exchanges. Their flexibility and mutability has much to offer to the current investigation of design for humanistic work.

The enthusiasm for innovation that came with the first wave of hypertext writing in the 1980s brought equal parts insight and exaggeration to the idea of creating imaginative works that played with diagrammatic features.<sup>243</sup> Earlier visions of branching narratives are usually tracked to Vannevar Bush's 1945 paper, "As We May Think," to the first works published by Theodor Nelson in the 1960s, or in some of the experiments of innovative writers who played with alternative

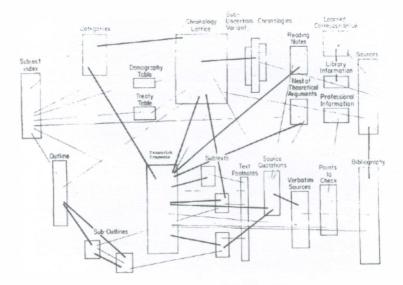
Page from the Vilna edition of the Babylonian Talmud (circa 1880).

structures in analogue or digital work, such as Julio Cortazar in *Hopscotch*, first published in 1963, or the computationally generated text first published in 1984, The Policeman's Beard Is Half-Constructed.<sup>244</sup> Artists had made projects that used alternative physical and graphical structures-decks of cards, collage techniques, combinatoric processes—in analogue form since early Dada experiments in the 1910s.<sup>245</sup> But hyperbolic critical claims exaggerated the binaristic distinction between the linearity of print and the non-linearity of programs like Hypercard.<sup>246</sup> Designed for Apple and launched in 1987, Hypercard was a milestone, offering an easy to use platform for creating combinatoric works built in chunks whose sequence did not have to be locked into the single linear sequence. The possibilities seemed limitless. Branching and linking, the basic underpinnings of the web, were embodied in its programming. The structure of hypertext could be rendered in a diagram, as well as experienced as multiple pathways through the reading. Hypertext chunking allowed a conceptual separation between content types (such as footnotes, sources, cita-

tions, primary materials, and other elements) to be made more explicit in the storage, and thus manipulation, of these units. This modular quality served to break a text into narrative units for combinatoric play, with relations specified in links, or in a database structure.



Hypertext map from the early history of the World Wide Web (circa 1990).



These ways of working have become so integral to our daily practice that we barely pause to consider their structuring principles or effects.

Now hypertext seems quaint, its tropes evoke nostalgia rather than future visions. Augmented displays and networked databases that produce real-time texts from protocols that are geo-spatially located, or triggered by data profiles and personae, or other automated processes, make hypertext seem like child's play in an early sandbox of digital imaginings. Nonetheless, our critical engagement with database rhetoric as a compositional mode lags behind. The notion of creating content types to undergird creative or even critical scholarly writing and shaping discourse production as an extension of data formats is only the province of a few experimental writers or scholars. Digital display and the behaviors afforded by APIs, application programming interfaces, have generated the aesthetic vocabulary that drives most new forms of textual production online. Back-end conceptu-

Ted Nelson, Xanadu file structure, devised in 1965, from "Back to the Future" (2007). al thinking as a compositional method, with spatialized and graphical relations expressing semantic values, occurs only in rare or technical instances, usually performed by professionals in information fields or artists with programming skills. We have a way to go before a broader swath of the literate population has the compositional/computational skills to push beyond bibliographical conventions and into digitally driven design concepts.

The binarism stressed by early hypertext writers and theorists suggested that the compositional techniques that took up Jorge Luis Borges's image of the "garden of forking paths" heralded the arrival of a new era of literary liberation from the tedium of linearity imposed by conventions of print.<sup>247</sup> In pausing to think about the ways authoring absorbs and depends on provocations coded into the graphical space that maps relations among one bit of text and another, we are bringing questions about the authoring platforms and potential/poetential of electronic space into view. Formats in electronic space have reprised some of the older textual modes of production, even as these are interpenetrated with the now ubiquitous structure of cross references and linking. Blogs are scroll forms, social media sites are galleries, a list of tweets has diagrammatic codes, a Wiki divides its screen display into topic, introduction, and overview outline. Many of these formats do not mimic any particular script predecessor, even if they preserve footnotes, references, or citations organized according to print conventions. Scrolling texts, pop up windows, rapid refresh in screen displays, all introduce a more rapid temporal rate of re-inscription than print allowed, but the flat space of display to which most screen writing is reduced is, if anything, far less graphically sophisticated than the spatialized physicality of a three-dimensional codex. When we consider where and how writing spaces unfold in terms of the screen, we see that most use the downward vector of the scroll to extend the writing space and the infinite sidebar as a way of navigating. We gauge our place in a sliding sidebar of text, but do not necessarily have a good sense of its overall size or scope. The accumulating tail of a blog seems even less constrained, as if it were simply unrolling over time, its chunks lopped off to be archived by month or week or day. This is writing without constraint, a mode of production that has no limits in terms of quantity and frequency, and yet is very formulaic in its appearance and rhetorical structures. The graphical codes that express culturally

called to thinks eed mammarity was hard to troll what was make and what was metal. A piercing sound. The fire burned backward. Nothing moved but the fire. I knet in the swettering heat and watched the mask move. I imagined somehow that it groaned back. I might have made it, the sound it might have been me. A shifting face and filtered means, out of body. Someone's arm moves in place of my arm. It reaches out into the unusually silent calm. There

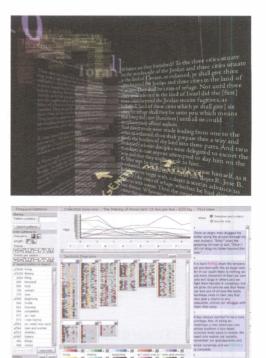
was never any noise. What was I doing? There's the long drawl of a voice. It asks softly from my mouth. A corpse is groaning again. There's something wrong with that. There is something I should be doing. So much noise asks from my mouth. It is the corpse's. The one moan between us sustains in silence. Unreadable through the ungle of and technically produced protocols are as intimately bound in digital environments as in analogue ones. If anything, our sensitivity to the function of graphical formats has returned from digital to print in recent experience, as acts of inno-

vation and remediation create a dialogue across media. Our retrospective glance illuminates the bibliographical past. Suddenly it seems useful to mine it for ways of approaching the digital future, now that we have a metalanguage to describe the connection between its forms and its operations.

Sandra Gorman and Danny Cannizzaro, design for *Penumbra*, a multi-scaled flexible writing space (courtesy of the artists).

Books of the future, the future of books—how do we secure the place of humanity and human values at the core of a technophilic world? As we have seen, we think we know what a book is—a finite, bounded, set of sequenced pages, defined by its form as an object. We think it is a thing that we hold in our hands, finished and complete, a series of orga-

nized openings with recognizable and familiar physical and graphic features. But in fact, a book is a momentary slice through a complex stream of many networked conversations, versions, and fields of debate and reference across a wide variety of times and places. A book is a temporary intervention in a living field of language, images, and ideas. Each instantiation re-codifies the image of a book as an iconwhether mythic or banal, a treasure or an ordinary object of daily use.

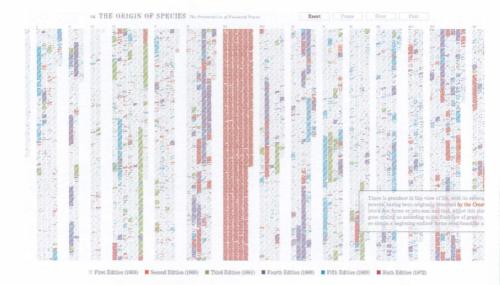


The book of the future will not simply imitate the

forms of a codex migrated onto new platforms or appearing as apps on an array of devices. It will arise from an analysis of the functions of each element of design for purposes of navigation, orientation, representation, reference, and commentary and then rethink the ways the capacities of networked electronic environments can extend these functionalities and encode them in an innovative approach to design. The future book will be fluid, a conditional configuration based on a call to the vast repositories of knowledge, images, interpretation, and interactive platforms. A book will be an interface, a richly networked portal, organized along lines of inquiry in which primary source materials, secondary interpretations, witnesses and evidence, are all available, incorporated, made accessible for use.

David Small's 3D display of the Talmud (1999).

Stan Ruecker, Tanya Clement, et al., Gertrude Stein's *Making of Americans* mined for repetitive patterns and visualized (July 2008).



## Toward humanistic design

We are in the incunabula period of information design. The scale of complexity challenges our conceptual models. The new condition for scholarly activity is relational and dynamic. To visualize these networked relations, communities of scholarly exchange, argument, comment, linked references, framings, and embedded citations, new conventions that do not rely on book structures are emerging. Informational derivatives of data mining, analytics, visualization, and display are increasingly a part of a reading environment in scholarly, political, and business activity. We have to imagine the design of a situation of sustained activity, a series of events. Just as Parkes makes clear that the graphical formats that became solidified in printed books had their origins in a cultural transformation that began several centuries earlier, in ways

Ben Fry, visualization of editions of Charles Darwin's Origin of the Species showing changes to text (2009). the "structuring of reasoning came to be reflected in the physical appearance of books," so the creation of digital environments for interpretative writing will refer back to earlier precedents and extend their possibilities.<sup>248</sup>

In essence the same critique leveled by post-structuralists against New Criticism is pertinent to the critique of formal structures—whether these are the forms and formats of information visualizations or the screen environments that reify behaviors and tasks in interface designs.<sup>249</sup> The "text" of the graphic expressions I have been attending to in this book is not stable and self-evident. The meaning of these expressions cannot be fixed simply by a detailed reading of their elements. The grid of wireframes is neither a set of neutral boxes for content nor a particular iconographic element. It is a structuring space whose relations create value through position, hierarchy, juxtaposition, and other features in an act of interpretation. These position us within the order of the discourse; they are *structuring regimes*. An interface is a space in which a subject, not a user, is invoked. Interface is an enunciative system. Texts and speakers are situated within pragmatic circumstances of use, ritual, exchange, and communities of practice. They are affected by it, and so is what they "read" or "receive" through an interface and they/we are produced by it. Taking critical insights from literary, cultural, and gender studies into our current practice will invigorate interface design, as will cross-cultural perspectives. Many designers, such as Dunne and Raby, Garnet Hertz, and Matt Ratto, take notions of critical interface and critical making as ways to intervene in social conditions. In their work, "critical" is closely aligned with "activist" and their designs are meant to prompt action and change. But the performance of critical thought does not necessarily have an instrumental aim. By contrast, merely reading an interface with the same techniques we

used to read *Young Mr. Lincoln*, or following psychoanalytic arguments into a new realm of semiotic analysis, is a rather tedious and predictable path.<sup>250</sup> Though this might have some value in the undergraduate classroom, as the unpacking of ideological subtexts fascinates the young, the real challenge is in conceptualizing the spaces of interfaces that engage humanistic theory.

When we finally have humanist computer languages, interpretative interfaces, and information systems that can tolerate inconsistency among types of knowledge representation, classification, fluid ontologies, and navigation, then the humanist dialogue with digital environments will have at the very least advanced beyond complete submission to the terms set by disciplines whose fundamental beliefs are antithetical to interpretation.

The critical design of interpretative interface will push beyond the goals of "efficient" and "transparent" designs for the organization of behaviors and actions, and mobilize a critical network that exposes, calls to attention, its madeness—and by extension, the constructedness of knowledge, its interpretative dimensions. This will orchestrate, at least a bit, the shift from conceptions of interface as things and entities to that of an event-space of interpretative activity.

We must redress the odd amnesia that has come with the exigencies and tasks defined by digital media and recall our humanist commitment to interpretation. This means embracing ambiguity and uncertainty, contradictions and the lack of fixity or singularity. No file is ever self-identical, and certainly no file is ever the same twice. All expressions in human systems are constitutive, non-representational, and content models. Forms of classification, taxonomy, or information organization embody ideology. Ontologies are ideologies, through and through, as naming, ordering, and para-

materizing are interpretative acts that enact their view of knowledge, reality, and experience and give it form. All acts of migration from one medium to another, one state of instantiation to another, are mutations. The antidote to the familiarity that blinds us is the embrace of parallax, disaggregation of the illusion of singularity through comparatist and relativist approaches, and engagement with fragmentation and partial presentations of knowledge that expose the illusion of seamless wholeness. Veils of illusion are replaced with other illusions. We know this. But acknowledging the refracting effect of individual interpretations across multivalent views creates a restless engagement with the acts of knowing. More attention to acts of producing and less emphasis on product, the creation of an interface that is meant to expose and support the activity of interpretation, rather than to display finished forms, would be a good starting place.

# Designing Graphic Interpretation

As a scholarly act, interpretation has almost always been textual, based on close reading, and intimately bound to the graphic form of the work to which it attaches. None of this is exclusively true any longer. To imagine new intellectual forms of interpretation is also to design the spaces and supports that structure interpretative acts. If the armature of print, now much imitated in electronic environments, has organized argument to accord with its conceptual capacities, then what will the emerging features

of networked and digitally supported interpretation be like? How will they differ from those that have instructed our patterns of thought for millennia?

Innovative graphic armatures will extend our capacities to create associative arguments in digital space, creating the support for extensive interpretative activities among textual and visual artifacts. But interpretation may also take distinctly visual form. Think about a walk through a museum exhibition or a tour of a foreign city. The guide calls features of the cultural history into focus in ways that are not evident to an unfamiliar visitor. The next day in the city, or at the next exhibition, new graphical arrangements appear. The landscape changes its juxtapositions and elements, and requires a new explication. The museum rearranges walls, narratives, and frameworks of interpretation in new visual, spatial acts of interpretation. Reading graphical environments in analog or digital space and spatializing arguments through graphical means are two aspects of graphic interpretation. The first is a form of critical literacy, the second a compositional activity.

The dream of a full-fledged hypermedia that allows us to compose in a constellationary mode, with associations, links, and faceted views of an argument or narrative has been extended by the automatic protocols of analysis and processing that optimize computational capacities for synthesis and display. We integrate documents, files, data mining, visualization, mapping, and thickly linked references and citation trails on the fly. Scholars or creative writers may still have some retraining ahead to think differently about texts in electronic spaces, using their capacities to shape discourse, but as the conceptual habits shift, the technological support structures develop. Diagrammatic writing that integrates human and machine protocols of composition is emerging, and with it, the need to specify its critical properties. How can we describe the way interpretative activity looks and acts in current electronic spaces and displays, and across a whole host of new conventions? Innovations in graphic conventions have arisen to support the scholarly activity of glossing, commentary, reference, and mediation, but also data mining, network analysis, topic modelling, and other interpretative protocols aided (or performed) by computational means. That said, only a handful of imaginative writing practices have managed to break free of the square frames and mechanical aesthetics imposed by conventions of print. One striking example is the customized designs of Vectors and its offshoot, Scalar, notable for their graphical novelty and imagination. Few of these innovations have become standard practice, at least not vet, but they point toward the possibilities of thinking graphically about interpretation and/as interface and/as argument. A wide range of media types will be mobilized for interpretation in ways that take up the mashup, remix activity of popular culture as well as realizing the scholarly aspirations that shaped the pastiche environment of Aby Warburg's Mnemosyne project.

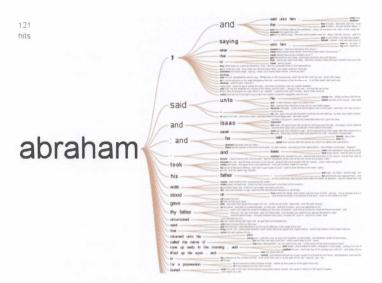
Artists and innovative writers played with visual and spatial writing within the avant-gardes of the twentieth cen-



Experiments using Knotted Line in design and composition. tury, but few if any of those radical works changed the shape of critical or scholarly conventions put into place centuries earlier. In spite of the networked condition of textual production, the design of digital platforms for daily use has hardly begun to accommodate the imaginative possibilities of constellationary composition, graphic interpretation, and diagrammatic writing. We may use mind mapping or other schematic approaches to outline a plan, sketch an argument, organize information flows, or do other tasks that abstract process into graphic forms. We may read through our links and click trails, follow our associations of thought in tracking one thing after another through browsers and faceted searching. But very few acts of composition are diagrammatic, constellationary, or associative. Fewer are visual or spatial. The predominant modes of composition in digital displays have remained quite linear, even when they have combinatoric or modular underpinnings. We know interpretation can be spatialized using architectural, topographic, or exhibition metaphors for activity in scholarly realms, poetic practice, or other activities in digital environments.

The integration of flexible spaces of writing and extensible ways of organizing relations among units of argument along with the capacities for computational analysis and processing integrated into our imaginative and scholarly work demands that we think through the current potential as surely as our predecessors worked out the conventions of the codex through practices of reading and use. The conventions and capacities of screen display and format features, the computationally enabled processes of analysis, and the flexibility of configuring relations and boundaries at different scales allow us to write differently and familiarly using digital affordances. Do they make new forms of interpretation as well? The idea of integrating the computational capabilities

#### Graphesis: Visual Forms of Knowledge Production



of social media, live feed, linked and hyperlinked references and resources, data mining, and so on, makes us see the relations among units and lines of argument in diagrammatic modes. When a topic map generates my understanding of a text and I cite a search query constructed through a set of different variables as a document, ephemeral though it is, then the time-scale of ephemerality factors ever more radically into the interpretative act. The search I perform with one string of characters today yields a different result tomorrow, and the first page of any search result will change constantly. The contingent character of any act of textual production increases exponentially with the expansion of data on which it draws for its composition and display. The conditional text has become the norm.

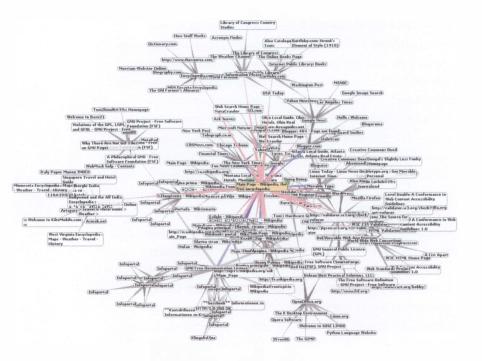
Diagrammatic composition is increasingly put at the service of scholarship, argument, or imaginative projects, and the constellationary nature of branches and links, and shifting figures of form and/as content, is increasingly familiar,

Word trees as text visualization.

even habitual. Where and when interpretative acts take place in the click trail and movement through and across different modalities of display is a pressing question when screen spaces, computational capacities, and constellationary argument and a diagrammatic approach to composition also include the synthesis of many voices, authors, and contributions with and without attribution. Our understanding of acts of interpretation shifts when data aggregation and natural language processing produce artifacts shaped by programming protocols. These are human artifacts, of course, and the algorithms are their own form of writing, but authorship as extraction, compression, reduction, and synthesis performed across works by multiple authors, centuries, and works, is a different "authorship" than that of the past. The fluid texts of Homer, the multiple authors of the Bible, the attribution issues raised by Shakespeare-these are dramatic historical examples of what is increasingly a common condition. The author whose identity was questioned and death proclaimed by post-structuralist critics in the twentieth century may become a rare anomaly. Collective authorship, the fluid migration of text circulating and changing through social media and the medium of the social network, is increasing as a phenomenon. New modes need not replace older ones in a media ecology, but the novelty by which we recognize innovation crosses quickly into familiar habit.

Topic maps, network diagrams, circular displays of text/ trees, word clouds, mind maps, and other ways of distributing text in non-linear ways have come into our conceptual vocabulary. The flexibility and re-inscribability of screen space make use of accordion folding panels, drop-down menus with their stair-stepped inventory of increasingly detailed granularity, sliding panels, and other redistributions of screen real estate. Pop ups, displays that can be closed down

### Graphesis: Visual Forms of Knowledge Production



to a single bar, menus that expand in the sidebar, or toolbars/ navigation bars that appear/disappear and can be called back into play are all now part of organization or navigational features. Axes that open as the line on which an array is displayed along an orthogonal projection could be used in the same manner as the rod that organizes the cards in a card catalogue drawer. Tactile manipulation of text onscreen and the rewrite capacities of responsive media also shift conceptual practices so that we move through the illusion of virtual spaces whose dimensions are zones of argument. Elements can be laid out in illusory space, but we move through them as they reconfigure in response to our queries, our nodes of attention. What we do not attend to goes away, or persists, depending, as the extensible repository responds to our ac-

Network analysis of Wikipedia and the WWW. tivity and reconfigures in a just-in-time arrangement.

The flexible dimensions of screen space promote macro- and micrographia. Screen surface has no limits to its horizontal or vertical dimensions; scalable relations, topological dimension, and writing in n-dimensional space (ability to open an infinite number of spaces that are graphically displayed but semantically driven) are all features of electronic space. Digital display supports the same functions as the printed page: presentation (what appears, the "telling" in narrative parlance), representation (what it alludes to and/or the "told" borrowing again from narrative theory); computational processing (data mining, etc.); navigation (wayfinding); orientation (position within frames); reference (links); and social exchange (networked communication). These digital features mimic the functions of a book page, but add the additional functionality of re-inscribability, computational processing and analysis, real-time refresh, and networked environments.

Specific challenges arise from changes in scale of the repositories and data to which networked environments provide access. Distant reading and views of large data make it difficult to follow threaded conversations at different degrees of granularity, so all displays have to be points of entry, interfaces into content. Multiple tables of contents can be drawn from a single set of texts, database records, and metadata entries. These can be juxtaposed to semantic web diagrams mapping textual connections based on proper names, place names, frequency distributions of word combinations, or other textual features.

The combination of abstract information visualizations, mediating viewers' relation to large corpora of texts, and the ability to use such visualizations as access points to digitized documents or files makes the relation of large scale and minute granularity readily possible. The multiple views in online games offer some contributions for thinking about the ways we can navigate complex interactions among the multiple players or scholars. To display the faceted aspects of scholarship as a social and collaborative activity we will have to activate multiple dimensions of interpretation. An infinite number of interpretative lines can be extended as sightlines of inquiry, reference, contestation, debate across a discourse field (defined according to criteria determined in each instance). Navigation and argument will merge.

Interpretation in electronic space is, as we have pointed out elsewhere, n-dimensional.<sup>251</sup> At any point in a scholarly text an infinite number of interpretative lines can be extended as lines of inquiry, reference, contestation, debate. The implications for design are that we shift from the univocal to polyvocal text. We can borrow from the conventions of electronic games and offer multiple views simultaneously. Displays designed for navigation or reading or organized topic maps or semantic webs all complement each other without redundancy, as long as the relations among them are made explicit through shared clues such as common elements or reference frames.

Dynamic tensions between upload and download shift interpretative activity.<sup>252</sup> The click trails are captured, data in their own right, even as the interface obscures other aspects of its activity: its stealth relationship to networks, to the "mother ship" that monitors everything to promote related objects and suck information back from the transactions of users into the mega-cloud of networked consumer culture. The convenience of portability, flexibility, increasingly able to contain marks of reading, search trails and tags, the whole "thought mesh" of our processing trumps any paranoia or concern about mere privacy or property, especially for a younger generation living their lives in networked display of their personal lives. Their sense of self and other is without distinctions, they are made in the web of constant exchange, texts, tweets, messaging, talk, unbounded and nodal rather than autonomous and contained. So the information spaces they are comfortable inhabiting have the same quality, unbounded and rhizomatic.

How can we create fragmented and correlated points of view that connect one mode of analysis and display to another in a way that makes their connections legible? Frequent citations point to a domain of knowledge, shape it, expose the internecine workings of its conversations and exchanges. The social life of texts includes the imaginative potential of feedback loops prompting and remarking on production and composition. Familiar conventions work through acts of generative and performative engagement.

We are learning to read and think and write along rays, arrays, subdivisions, and patterns of thought. How can the flexible morphology of screen display enable framing, enframing, embedment, entanglement, hierarchy, listing, and other schematic strategies of composition? These involve the production of multi-linear discourse as well as non-linear modes (even though the alphanumeric sequence will persist, visual, audio, tactile, and simulacral modes will increase).

Embedding and entangling texts is not only easy in manuscript form, it is almost irresistible. In handwritten drafts of contemporary texts such practices continue to be the norm. Wandering lines, insertions, deletions of branched options, thoughts that begin and end, are dropped, aborted, abandoned, their unfinished lines broken partway through their expression—these are the ways our associations work in composition. Art historians laid out their slide lectures on the light table in complex arrays of argument and then had from Angus Forbes 1 year ago /

BeForU Crystal Aliens Portal Angela Aki Creamy Ayako Ikeda Rebecca NGBIA AN CREATLY AVAILABLE TO COLOR MACKI Underground N.M.R. Neis NM feat Julie Andre Bambes Neis Ani DiFranco Lockest Club Spice Color Stays SHIN Murayama feat Arge Phile Deer Shire Starzas trivia SHIN Murayama feat Arge Phile Deer Shire Starzas trivia Deep River KUNITAKE MIYUKI Pa Tori Amos di TAKA feat NORIA NPDI good-cool Joga Dirty Ve **Tag River - Angus Forbes & Basak Alper** 

to compress the associative structure into side by side pairs to meet the constraints of the slide projectors. Again, Warburg's Mnemosyne project beckons toward the future, not just for image-based interpretations. At every point, a text suggests directions that cannot be followed in a strict linear pattern, and we prune and weed constantly because convention has required us to do so. The physical future of forms and formats, new devices and platforms, means of access, use, combination, and sequence, will merge multi-modal cross-platform and trans-device production into a discursive field. The social futures of activities and effects, concepts and practices, exist in an unbounded and often unframed and non-delimitable tissue of associated links and trails. The symbolic future of communication and community, of making public and creating shared points of reference and understanding, will create collective memory in the lived experience of the noösphere. [See Window 8, the "book" of the future]

Angus Forbes, searching Tag River. not repea

Humanists work with fragmentary evidence when researching cultural materials. They produce interpretations, not repeatable results. We have to find graphical conventions

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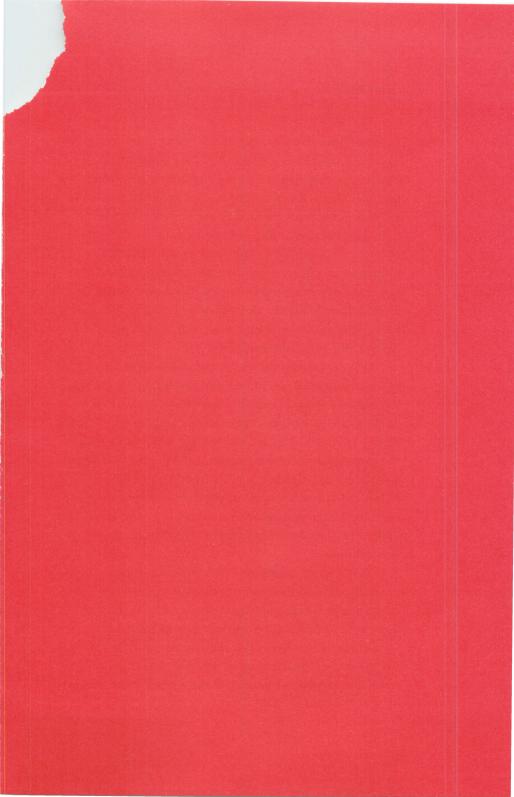
to show uncertainty and ambiguity in digital models, not just because these are conditions of knowledge production in our disciplines, but because the very model of knowledge itself that gets embodied in the process has values whose cultural authority matters very much. Multiple imaging modes that create palimpsestic or parallax views of objects make it more difficult to imagine reading as an act of recovering truth, and render the interpretative act itself more visible. The task of modeling diversity, of exposing the differences among ontologies as ideologies, has a dramatic role to play in dislodging the centrism of Western epistemologies, in particular those grounded in the administrative sensibility with its perverse attachment to control through standardization and normalization. The differential algebra of the humanistic world always has a factor of experience in it, a recognition that knowing is situated in lived lives, human beings, whose individual experience is always in process, always interpretative. Will we think differently because of the ways interpretation takes shape across networked contingencies? Or are these material conditions producing us as new subjects of a dis-

I.nterpret sketch.

tributed imagination? Are we merely part of an emerging constellation of potentialities for realization of aspects of knowledge design and interpretative acts that are closer to our once-sensible reading of natural and cultural landscapes? Perhaps we are reawakening habits of associative and spatialized knowledge we once read and through which we knew ourselves. We may yet awaken the cognitive potential of our interpretative condition of being, as constructs that express themselves in forms, contingently, only to be remade again, across the distributed condition of knowing.



Dr. Who episodes.



## Afterword

Technological advances integrating computational capacities with lived experience will soon blur the perception of analogue phenomena and digital projections in our daily lives. Embedded files triggered by environmental sensors or ambient experience provoked by our presence will situate us in a hybrid sensorium. Utopian or dystopian, this future is upon us. Navigating the complexities of its extensible frontiers, the circle of collective memory and activity whose center is everywhere and boundary constantly reconfiguring around the individually situated point of view, the processing we think of as our "own" experience will be both more complicated and more seamless.

The expansion of access to any and all stored data that can be repurposed and remediated nearly boggles the mind. Capacities may well outstrip fluencies. The ability to think in and with the tools of computational and digital environments will evolve only as quickly as our ability to articulate the metalanguages of our engagement. We have to have a way to talk about what it is we are doing, and how, and to reflect critically and imaginatively if tools of the new era are to be means to think with, rather than instruments of a vastly engineered ideological apparatus that merely has its way with us.

If this vision verges too much on fiction for some rational souls, convinced that we merely have a challenge of data curation and management on our hands, then at the very least, we can address the pragmatic need to engage new forms of argument. Where are the manuals of rhetoric for the electronic age? What grammars will take their place beside those that stood for years, such as those of the great fourth century BCE Sanskrit scholar, Panini, and the Latinist, Priscian, from the beginning of the sixth CE? What treatises in rhetoric will expand the principles of ethos, pathos, and logos from Aristotle or build on Quintilian's concepts of invention, arrangement, style, presentation, memory, and action in ways appropriate to the media of our times? Such guides would have to engage with the tenets of graphical knowledge production, with order and sequence, hierarchy and proximity, temporal dimensions and spatial axes, with concepts of derivation and replication, of continuity and juxtaposition, as ordering elements of communicative systems.

If I gesture toward a distributed environment as the plane of rhetorical action, then, I am not doing it in the spirit of science fiction and special effects, but with the understanding that embracing the design challenges for creating new forms of knowledge modeling and ways to speak about them is a task for humanists. Our responsibility is to infuse the engineering capability with an imaginative sensibility.

What kind of interface exists after the screen goes away? A hand-held device that conjures the data world into view? I touch the surface of my desk and it opens to the library of the world? My walls are display points, capable of offering the inventory of masterworks from the world's museums and collections into view? Or of displaying a virtual rendering of any space, place, built or natural, that might exist or have existed in any place or time? I write a novel that is a performance making use of avatar actors whose lives were lived before I was born but whose images activate the stage in a theater of all possibilities? Which lifecycles of thought and processing actually add engagement back into data in forms for collective access and shared memory? Who uses my thoughts later, recruiting them from their stored condition into reanimated use?

Blind narcissism and emergent collectivity collide, commingle, combine in a dazzling interplay of self-realization in representational forms and the potential of engagements with the other. Performance and dialogue, participation and production, consumption and upload contributions are all at play, along with the many filtering capacities and exigencies that map the semantics of my world view into an experiential field. Worlds to come and worlds that are with us intertwine. The ecology of the vast symbolic world has to be supported by a material infrastructure of sustainability and responsibility, and turning our back on the real is no way to guarantee the virtual. But social issues alone will not engage the political imagination or resolve the pressures of the world. People get lost in games for a reason; their affective connection is so powerful it trumps mere physical needs. The satisfactions of thinking, embodied and engaged, have their own addictive urgencies.

Theoretical premises also shift, bringing theories of media archaeology and complex adaptive systems into play. The animate and inanimate worlds, once divided absolutely by description and assumption, no longer seem to be as binaristic as they once were. The tools of complexity apply to each, and new materialisms offer ways of thinking about sentience that let us ease the border tensions of older models. The interpretative and the empirical need not exclude each other. So the graphic grammar of an emerging visual system inclined to present the embodied, situated, circumstantial, and fragmentary quality of knowledge will embrace specificities and particularities even as it makes possible the social mediation of communicative exchange. Thought forms expressed in the constellationary field may be abstracted and studied for their configuration of knowledge as well as their content, and the organizing orders of graphical expression will take on their own legibility. We won't have to translate grids, outlines, schematic patterns, and configured fields into verbal language any more than we do now, comparing two columns of quantitative data displayed in parallel bars on a chart, but we will have a greater capacity to express ourselves in those forms and formats.

We will use the interpretative force of graphical rhetoric as a gesture language of intellectual life, as a way of shaping our communication using the variable dimensions of time and space in ways that print could only hint at, recording as it did the layered, palimpsestic traces of individual and collaborative activities on the enduring substrate of its material surfaces. In the endlessly rematerialized refresh that draws the rhetorical field anew in each instance, how will we know where we are, from where we speak and write, to whom and in relation to what marker and milestones that give us purchase on the cognitive frameworks of experience? The challenge opens with this view, into the studio laboratory of knowledge design, where we sit at the consoles of workstations meant to help engineer and imagine the creation and implementation of a diagrammatic and constellationary rhetoric, of writing in the infinitely extensible field populated by new conventions of legibility that structure and organize expression and communication. Then the workstation dissolves into infinite play of text and task, knowledge as performance and invention, a cognitive engine engaged with the collective life of embodied mind.

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84 These may be somewhat unfamiliar principles. For instance, the rationalization of a surface is the concept that an area or space can serve to support marks, signs, and visual features. This undertaking is unique to humans. Other animals have various sign systems and communication modes. Some make tools. But only humans create visual images and representations. Cro-Magnon culture and pictorial expression are contemporaneous, suggesting that graphical production is evidence of a particular stage of human development that involves social organization, coordination, and communication at a fairly high level of cognition. Figure/ground distinctions make use of the most fundamental logical principle: difference. While the notion that a figure and a ground are distinct is so self-evident to us as to seem unworthy of remark, this distinction underlies all human capacity for thought. George Spencer Brown, at the beginning of his classic work, The Laws of Form (London: George Allen and Unwin, 1969), states: "Make a distinction." Differentiation is the basis of knowledge production. In graphical systems, the figure/ground distinction that posits one element as a thing, an entity, and the other as its supporting ground, is not a binarism of opposites, but the articulation of a codependent system of tensions and forces. The ground is not passive, but active and generative. The third graphic principle is that the elements have to be related to a common reference that establishes their systemic character. This allows them to be read in relation to each other. Without a point of reference or a delimiting frame, the elements would just dissipate into entropy. The spatial distribution

of elements has to be constrained in relation to some common frame or ground line. They are read within a bounding and defining domain and reference. In most writing systems, the ground line serves this purpose. Even though it is usually invisible and unmarked, the ground line performs an essential function as the element that organizes meaning production. Likewise, a frame, margins, the interplay of figurative elements and ground, are all participants in a dynamic system of forces and relations. We know that the associational field is not bounded. Signs and marks are productive, suggestive, and support multiple and multi-faceted interpretation. But in practical terms, they are read within a horizon of delimitation. These principles-rationalization, difference, and framing-are fundamental to any graphical system of meaning production. The language I have used here may seem overly formal and unnecessarily theoretical, even abstruse and obscure. But perhaps this is because the theoretical principles of graphical form are so infrequently addressed. On this topic see work by James Elkins, W.T.J. Mitchell, and Nelson Goodman, the art historiography of Arnheim, and the work of thinkers in the semiotic tradition such as Barthes, Horn, and Bertin. Semiotics begins its analysis at the level of the sign; Gestalt psychology is useful for pattern recognition and visual organization. Also pertinent here are the explorations of Louis Marin, Mieke Bal, and those who took up deconstruction and worked its theoretical principles into the visual arts (among them Jean-Claude Lejbenzstein, Michael Holly, Keith Moxey, and Norman Bryson).

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